

Immanuel Lutheran

— COMMUNITIES —



Annual Report 2021



Immanuel Spirit

To do my part in
providing stellar service,

I promise to...

Embrace and value our differences,
while assuming positive intentions.

Treat everyone with courteous respect.

Greet everyone warmly,
by name, and with a smile.

Strive to anticipate others' needs
and act accordingly.

Treat everyone with importance.

Hold myself and my colleagues accountable.

Listen and respond positively
and in a timely manner.

Put the well-being of residents, guests, and fellow
team members ahead of my own.

Maintain high levels of professionalism,
in both conduct and appearance, at all times.

Respond to every problem I see.

Pay attention to details.

Ask, "Is there anything else I can do for you?"

Contribute to an atmosphere of positivity,
teamwork, and mutual support.

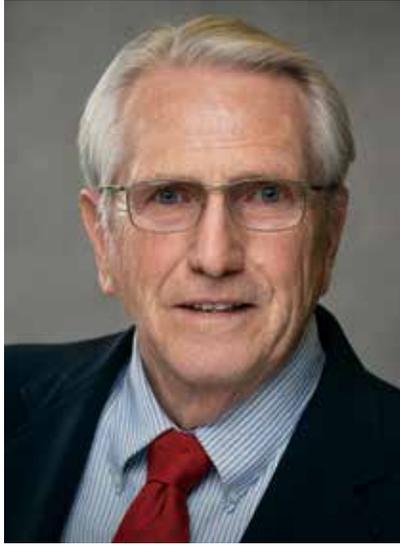
Focus on living a balanced life —
body, mind, and spirit.

Lead by example.



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James Heim



Jason Cronk

A Letter from the Board Chair & CEO

At Immanuel Lutheran Communities, our commitment to living our mission enables us to be a leader in the field of aging. Central to our mission is supporting everyone in his or her journey of living a fulfilling life, creating a great place to work, and giving back to the greater community.

With the impact of the pandemic still fresh in our minds, we have the privilege of offering our 2021 Annual Report to showcase the solutions and small victories that gave us hope over the past year's difficulties as well as the recovery that awaits us in coming months.

Let us begin by thanking our residents and employees for their generosity and sacrifices that allowed our community to continue its spirit of giving.

At a time when our community was forced to take extreme measures for the health and safety of our residents and staff, we innovated and restructured our routines and means of communication to stay connected to each other and loved ones outside of our campus.

From assisting with video calls, maintaining quality nutrition through meal delivery, realizing social distancing visits, and facilitating small group activities across our campus, our residents and staff members navigated the treacherous nature of the pandemic to engage, enrich, and empower one another.

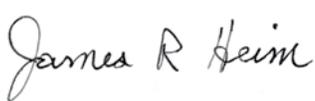
Without a doubt, 2021 took a financial toll on many communities, and in that regard, Immanuel Lutheran Communities overcame a loss of revenue and unexpected expenditures through positive market returns and distributions from the Federal Cares Act. We ended the fiscal year with a net surplus.

We also can celebrate our achievements as a community in 2021. Immanuel Lutheran Communities was recognized as the Best of Flathead for Assisted Living by the readers of the Daily Interlake and a designated Great Place to Work by Activated Insights. We are honored by these awards, and the resiliency and adaptability of our staff during the pandemic demonstrates why, year after year, our accolades grow.

One way we live our mission is our dedication to shaping the future of aging services. There is a critical need to develop a high-quality workforce for the growing older adult population. In 2021, we showed more than 20 students the value of person-centered support and meaningful engagement with residents.

Meanwhile, we explore every aspect we can to make Immanuel Lutheran Communities a great place to work for our existing staff. With increased and specialized training, improved communication, and competitive compensation, our employment experience holds true to our core values.

We hope you will enjoy reading about what we have been doing on campus and beyond. We are proud of the dedication of our Board, residents, and staff to make Immanuel Lutheran Communities a leader in aging and a great place to live and work.



Jim Heim
Board Chair



Jason Cronk
President and CEO



Innovating. Adapting. Expanding.



Innovative ways Immanuel is expanding to meet the needs of older adults

On the following pages, you'll see the many ways Immanuel is adapting to change and rising to meet the needs of our older adults.

Immanuel is continually innovating, adapting, and expanding our reach to bring whole-person wellness and a luxury senior living experience to older adults, whether they live near or far, at home or on our campus. Aging is a new stage of opportunity, and the possibilities are endless with Immanuel.

NEW INITIATIVE

Immanuel Living

Immanuel Living is a subsidiary member of Immanuel Lutheran Communities and provides development and management services with developing partners in new and varied markets within the region. Each community is built from scratch and is unique. We focus on the whole person and what makes each individual special.

Together with our development partners, we provide a full range of quality financial, consulting, marketing, and management services to senior housing developments. Our success results from our clear focus on excellence..

With Immanuel Living, the sky is the limit. We have partnered with excellent experts in our arena, and we're excited to bring more senior living opportunities to the Montana market and beyond to continue meeting a huge need.



VISION: Our vision is to provide living environments for older adults so they can be the best at any age with a design focused to provide an ambience and energy for the residents who live in our communities.

GOAL: Our goal is to be the leading provider of quality services to the residents who live in our communities.



NEW INITIATIVE

Polson’s “Immanuel Living at Mission Bay”

These new homes will be introduced in the near future and are made with the resident in mind.

We engaged consumers early-on in our comprehensive development process, gathering and analyzing data from a range of sources that provide the basis for creating innovative and practical design ideas.

While we’re still in the process of developing exactly how this community will look and what the offerings will be, we are excited to bring beautiful and unique floor plans for older adults to the Mission Bay Community.

Immanuel Lutheran’s leadership position among older adults starts with commitment to understanding what the new generation of active adults wants in the next phase of their lives. The signature Immanuel Living lifestyle, centered around engaging activities and building connections within the community, is also incorporated and reflected in these home designs. With an emphasis on ageless living, these designs represent an exciting new offering for Immanuel Living’s future residents.



NEW INITIATIVE

The Cottages

The newest independent living addition to Immanuel Lutheran Communities.

These new residential living patio homes range in size from 1,300 sf to 1,580 sf. Homes include modern design features such as a covered front porch, fireplace, full-size washer and dryer, and granite counter-tops. These spacious two-bedroom, two-bath floor plans include attached garages, covered front porches, and fenced yards. The Cottages offer access to all campus amenities and services to enhance everyday style of living.

We are proud to announce that the City of Kalispell has bestowed an Architectural Design Award on the Cottages at Buffalo Hill residential project, along with its architect MMW Architects and contractor Davidson Construction. One feature setting the Cottage design apart is the homes' "very inviting and livable outdoor spaces, with shade and shelter from the weather," said Julia Pierrottet, Kalispell's Architectural Review Committee Chair.

Each of the independent-living patio homes includes a covered front porch and fenced front yard, with a view of the golf course. The cottages offer modern design features and easy access, with no stairs to climb to enter either the front door or attached garage.



NEW INITIATIVE

Outpatient Therapy at The Retreat Launched in 2021

At The Retreat, our primary goal is to get you back on your feet as soon as possible, safely and positively.



Come in for the treatment you need. Mend body, restore vigor, renew hope.

Our rehabilitation professionals are committed to helping you achieve your maximum potential. The team of outpatient therapy professionals at The Retreat includes physical, occupational, and speech therapists, along with a fitness coordinator. They work together on-site to ensure patients receive the best possible therapy with the best possible outcomes.

- **AQUATIC THERAPY** — Physical Therapy including Orthopedic, Neuro and Post-Cardiac Conditioning, Aquatic Therapies for Neuromuscular and Musculoskeletal Disorders, Chronic Pain and Arthritis.
- **THERAPY TEAMS** — Occupational Therapy to help with increasing Activities of Daily Living and Instrumental Activities of Daily Living, Hand and Shoulder Therapies, Cognition and Safety in the Home.
- **SPEECH THERAPY** — Speech Therapy for Speech and Language, Cognition, Swallowing, Voice Disorders and Lee Silverman Voice Treatment (LSVT) for Parkinson's.

Discover quality post-acute care and outpatient therapy in Kalispell.

To find out more about outpatient therapy at Immanuel Lutheran Communities, call 406-752-6953

Immanuel Lutheran

— COMMUNITIES —



2021 AWARDS

Great Place to Work Certified

In 2021, Immanuel was awarded with a Great Place to Work certification!



Best of Flathead

In 2021, Immanuel was recognized by the Flathead Valley through the Daily Inter Lake as the Best of the Flathead, ranking 1st Best Assisted Living for three years in a row!



2021 Annual Awardees

Each year, Immanuel Lutheran Communities and the Immanuel Foundation recognize some of the most outstanding and generous individuals in the Flathead Valley with our Philanthropy Leader, Mission in Ministry, and Business Partner of the Year awards.

This year, we are pleased to recognize the following people for their unending support and dedication to Immanuel's mission and ministry.



MISSION IN MINISTRY PARTNER OF THE YEAR

Wai Mizutani ▲

Immanuel is blessed to have many volunteers who bring joy to the residents' campus-wide, every day. It is not possible to reflect on our volunteer family without Wai Mizutani coming to mind. Wai, a master violinist (pictured above with Ladeine Thompson, Piano Accompanist), has become a staple at Immanuel Lutheran Communities. We are so blessed that he continually shares his talents and time with us. From weekly concerts, church services, parties, special events, and more, Wai has filled our campus with amazing music that uplifts and brings people together. We are so grateful for Wai's beautiful music and his servant heart to our residents at Immanuel and beyond!

**“Giving is not just
about making a donation.
It is about making a difference”**

—Kathy Calvin



PHILANTHROPY LEADER OF THE YEAR

Margaret Mohl ►

The Immanuel Foundation and Immanuel Lutheran Communities are proud to recognize Margaret Mohl as our Philanthropy Leader of the Year.

Margaret grew up on a farm in northwest Kalispell and has lived in the area her entire life. She has been connected to Immanuel Lutheran Communities in one way or another for much of that time. When she was a child and the Immanuel Lutheran Home was relatively new, her father worked for a time as a janitor at the nursing home. Her parents also set the tone for Margaret's later philanthropy by giving to the One of 1,000 fundraising campaign.

In the late 1980s, both of Margaret's parents moved to Immanuel. Her father had dementia and lived in the Bratsberg unit where he received specialized care. Her mother lived in the Lutheran Home, as well, and both parents were able to obtain the care they needed until they passed away in the early 1990s. By then, Margaret lived in the Buffalo Hill area and visited every day. "The home has always been close to me," she stated, as she reflected on her history with the organization.

Eventually, Margaret's husband developed dementia, and she was his caregiver for a time. This experience and her father's history led her to care passionately about ensuring that people with dementia receive the care they need, and she now directs much of her giving toward this cause.

Margaret has been giving regularly to Immanuel since the mid-1990s and is one of our most reliable supporters. When asked why she gives to Immanuel, Margaret mentioned how wonderful it is that people are able to progress through different stages of care at Immanuel and said, "Giving toward something like that is very important." Thank you, Margaret, for everything you have done and continue to do for seniors in the Flathead Valley! You are truly a leader in philanthropy.



BUSINESS PARTNER OF THE YEAR

Big Sky Managed Care



Immanuel Lutheran Communities is excited to award Big Sky Managed Care with our Business Partner of the Year award

for 2021. Beginning in 2020, Big Sky Managed Care was contracted to improve Immanuel's pharmacy services, and has gone above and beyond to fulfill the needs of our residents and staff. They have worked hand in hand with our nursing team and leaders across campus to ensure a smooth delivery of high quality pharmacy services to our residents, and have even accepted the opportunity to open an on-site pharmacy at Immanuel. During the COVID-19 pandemic, leaders at Big Sky Managed Care made themselves available to be featured in webinars to educate our staff on various concerns relating to the COVID vaccine, and they are always willing to do what's asked to support Immanuel. We honor them as our Business Partner of the Year because of their dedication to our mission and vision, and because of their continued professionalism, wisdom, and commitment to innovation.

Immanuel

FOUNDATION



Serving the needs
of seniors in Montana
through Immanuel
Lutheran Communities

The mission of the Immanuel Foundation is to cultivate and secure charitable gifts so that Immanuel Lutheran Communities can provide safe homes in vibrant communities for Montana’s seniors in need.

The Immanuel Foundation, a 501(c)3 nonprofit organization, was founded in 2018 to raise funds to serve the needs of seniors in Montana through Immanuel Lutheran Communities. Immanuel and the Foundation view all Montana seniors as equally deserving of safe, secure homes in vibrant communities. The Foundation is cultivating a community of philanthropy and raising charitable support for Montana’s older adults and those who care for them.

**IMMANUEL FOUNDATION
BOARD MEMBERS**

Kelly Rieke, *Chair*
Gini Ogle, *Vice Chair*
Stan Pine, *Treasurer*
Laura White, *Secretary*
Kirsten Cain Smith
Peter Fusaro
Tami Kreitinger
Debbie Snyder
Jason Cronk, *ILC President & CEO*
Colleen Karper, *ILC Board Liaison*
Teryn Waldenberg, *ILC CFO*
Pastor Al Jensen,
ILC Director of Pastoral Services

IMMANUEL FOUNDATION STAFF

Heidi Hickethier, *Foundation Director*
Lauren Davis, *Grants and Communications Manager*

**IMMANUEL FOUNDATION
RESIDENT ADVISORY COMMITTEE**

BJ Carlson
Barbara Gould
Connie Tetrault
Shelby Thompson
Starr Zuckerman



Kelly Rieke



Heidi Hickethier

Dear Friends,

As we reflect on the successes and challenges of the past year, we are reminded of how blessed we are to have the steadfast support of our donors, church partners, community members, and corporate sponsors. The older adults we serve are precious community resources, and it is vital that we hold fast to our mission to provide safe homes in vibrant communities for Montana's seniors in need.

Although our Foundation was founded just three years ago, your growing generosity has made a significant difference in the lives of our seniors with limited means. Thanks to your contributions we were able to begin renovations in common areas of the East wing of the Immanuel Skilled Care Center, where 60% of residents are Medicaid qualified. We also helped our residents stay safe and connected with loved ones through the COVID 19 pandemic, provided additional employee support through our emergency Christ Care Fund, and helped to provide pastoral care for residents, families, and the greater community through our Chaplaincy Program.

The Foundation's overhead and administrative costs are paid by Immanuel Lutheran Communities, so every dollar you gave directly benefitted our community. Each gift significantly impacted our older adults and employees. Thank you for your generosity and your caring spirit. As we go forward into the future, we are eager to work with you to make Immanuel an even stronger force for our seniors.

Immanuel is already here for those who need a safe, comfortable, engaging place to live. Through your continued donations to the Foundation, generous individuals like you help extend these services to seniors at all income levels.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Rieke".

Kelly Rieke
Board Chair

A handwritten signature in cursive script that reads "Heidi Hickethier".

Heidi Hickethier
Foundation Director

Community Impact

“Alone we can do so little; together we can do so much.”

— Helen Keller

KEEPING RESIDENTS SAFE, CONNECTED, AND TOGETHER

Nothing can replace the benefits of visiting with loved ones in-person. When Immanuel closed to visitors due to the pandemic, we rallied donor support to provide different ways for residents and families to safely visit in-person. We added a glass-walled, outdoor visitation area at Buffalo Hill Terrace, and indoor glass-walled visiting rooms at both the Immanuel Skilled Care Center and Buffalo Hill Terrace. To make these spaces even more functional, we added wireless adaptive communication systems with headphones that allow users to adjust the volume and hear each other more clearly.

CREATING MODERN LIVING SPACE

The East wing of the Immanuel Skilled Care Center is over sixty-five years old and has not had substantial upgrades in nearly three decades. This year, thanks to gifts from our generous donors, the Foundation allocated \$200,000 to begin upgrades to common spaces in this important area of our campus. Most of the residents who live on East are low-income individuals who receive Medicaid benefits. When these renovations are complete, residents will socialize in up-to-date common spaces, travel hallways with new floors, ceilings, and handrails, and breathe clean air processed through an advanced ventilation system. We are eager to open these renovated spaces and are grateful to everyone who continues to donate additional dollars to complete this project.



CONNECTED RESIDENTS REMOTELY ▲

We are grateful to all the donors who helped our residents stay remotely connected to their loved ones while we were closed to visitors due to the pandemic. Thanks to your generosity and grants from the state of Montana, residents can now communicate remotely with their loved ones via three different methods. In their rooms, they can use FaceTime on an iPad. If they prefer a bigger screen, they have access to an iN2L (It's Never Too Late) system—a touchscreen the size of a small television that provides games and entertainment as well as remote communication. And, during special occasions, they can see their loved ones life-sized using a new connected theater system at the Immanuel Skilled Care Center. Many residents have enjoyed all of these systems so much that they continue to use them even though our campus is now open to visitors.

FY21 Immanuel Foundation Revenue Recap

The administrative overhead and costs for the Immanuel Foundation are entirely funded by Immanuel Lutheran Communities.

100% of funds raised by the Foundation directly benefit needs within our community. Critical funds needed to support our community include:

Employees are highly valued, and the Foundation raises money to support them through an emergency Christ Care Fund, an Employee Development/Scholarship Fund, and Holiday Appreciation Funds. We are so thankful to our employees for their dedication to our residents, and these funds help us to support their efforts.

The **Seniors in Need Fund** directly supports the 60% of the Immanuel Skilled Care Center residents who are Medicaid qualified. They have limited means, and the coverage from Medicaid doesn't cover the full cost of their care. This fund helps Immanuel continue to provide them with safe, vibrant homes.

We know that in order for our residents to have a safe and comfortable place to live, we need to update our infrastructure periodically. The **Campus Enhancement Fund** was created to help. Generous donations to the recently created Campus Enhancement Fund are helping us to upgrade common areas in the Skilled Care Center. We are currently upgrading the Heat Recovery Ventilation system, handrails, paint, lighting, flooring, and more.

Our **Chaplaincy** program helps Immanuel Lutheran Communities employ a full-time pastor who conducts Sunday worship, memorial services, holiday and other services needed for our residents. Our pastor also supports fellow congregations by serving as a substitute pastor, and he plays a key role in growing our church partnerships throughout Northwest Montana.

The Immanuel Foundation created the **COVID Fund** to help offset the overwhelming, unexpected costs during these challenging times. These critical funds help to protect our residents and employees as the COVID pandemic continues.

Many times donors contribute to our **Greatest Needs Fund**. As our community's needs continue to evolve, these generous gifts allow us to invest in our community in a flexible, impactful way that addresses a broad range of critical, unexpected needs.

Our **Memory Care** fund helps us to support residents in our community who have dementia or Alzheimer's. These funds are used for programs like our Music and Memory program which can provide emotional and behavioral benefits for these residents.

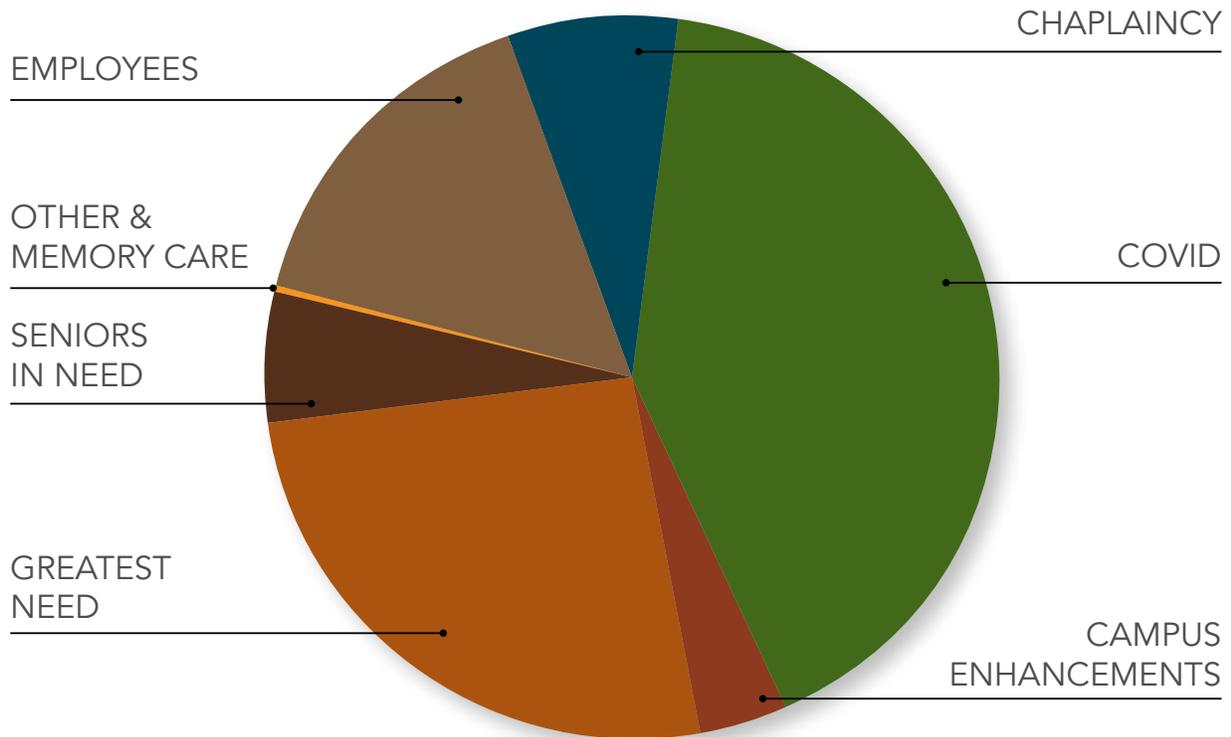
We are very grateful to our donors for supporting these efforts. Your generosity has made a significant impact in the lives of seniors at all income levels.

“When it comes to giving,
some people stop at nothing.”

— Vernon McLellan

FY21
Revenue

Employees	\$66,511
Seniors in Need	\$16,428
Campus Enhancements	\$24,455
Chaplaincy	\$32,197
COVID	\$176,068
Greatest Need	\$110,510
Memory Care	\$485
Other	\$895
	\$427,549



Support from Our Immanuel Family

For their generous philanthropic contributions to Immanuel Lutheran Communities and the Immanuel Foundation, we would like to thank:



\$10,000 – \$999,999

Floyd Foundation
Dick Irvin
Char & Allen Jensen
Kenneth Larson
Sallie & Pete Larson
Margaret Mohl
Janie and Stuart Nicholson
Ivan O'Neil
Laura Reynolds & Walter Rowntree
Susan & William Schottelkorb
In Loving Memory of Charles &
Lottie (Hartsoch) Stewart
Whitefish Community Foundation

\$1,000 – \$9,999

Bob Anderson
Anonymous
Linda & Thomas Bandy
Suzanne & Bill Beck
Bethlehem Lutheran Church
Diana Blankenship
Blue Cross Blue Shield of Montana
Suzanne Booker

Mary & James Bradshaw
Etta Brown
Robert Brown
Anna Burghardt
Harry Burnell
BJ Carlson
Central Heating, Cooling,
Plumbing & Electrical
Christ Lutheran Church - Libby
Christ Lutheran Church - Whitefish
Deane & Roger Claridge
Lynda Collins
Linda & Doug Connors
Jenn & Jason Cronk
Crowley Fleck PLLP
D.A. Davidson
Virginia Doerschlag
Dorothy Donahoe
Metha Edens
Eidsvold Lutheran Church
Linda & John Erfle
First Montana Bank
Miriam & Al Foster
Peter Fusaro

Hi & Mary Gibson
Glacier Bancorp, Inc.
Margot & Richard Glenn
Good Shepherd Trust
Barbara Gould
Catherine Gould
Jennifer Graham
Laura Gregory
Janet & Philip Gurr
Carol Halcro
Hatlen Foundation
Douglas & Catherine Hetrick
Heidi & Don Hickethier
Teri & Larry Iwersen
J2 Business Products
Florence Jacobson
Diane & Jim Jenks
Kalispell Foot & Ankle Clinic
Natalie & Clay Keller
Tami & Tate Kreitinger
Dina Larsen
Margie & Jim LaRue
Logan Health
Mary Jo & Robert Look

Jeannie & Steve Luckey
Corinne Lundgren
MacArthur, Means,
& Wells Architecture
Joanne & Marshall Mahler
Martha & Dave Maurer
Louise & Joe McKay
Karen Mercaldo
Cathy & Dave Meredith
Northridge Lutheran Church
Alice Oechsli
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Our Savior's Lutheran Church
PayneWest Insurance
Jeanine & Clyde Pederson
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Prairie Peace Lutheran Church
Estate of Olive A. Price
Marie Purcell
Riebe's Machine Works
Kelly & Rhett Rieke
Sue & Steve Roling
Rosalia & Lawrence Rooney
Vera Roth
Mary Dolores Rupno
Marlene Rutherford
Bernadine Sather
Kerri & Dave Schultz
Anna Shaffer
Kevin Shea
Margie & Larry Simpson
Glenna Small
Kirsten & Mike Smith
Lucy Smith
Debbie Snyder

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R.M. Steller
Stan Stephens
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Betty Stoick
Julia & Martin Sunde
Swank Enterprises
Linda Tabatt
Connie & Frank Tetrault
Shelby & Fred Thompson
Donna Trippet
Marjorie Tuma
Teryn Waldenberg
Western Building Center
Laura & Bob White
WhitePeak Wealth Management
William & Blanche
Hetzel Foundation
Carla & Ron Wilton
Patricia & Anton Yeager
Starr Zuckerman

\$500 – \$999

Glacier Bancorp, Inc.
Christie Becker
Edna Beckler
Bobbi Brien
Caring Transitions
of Western Montana
DesiRae Carrothers
Danielle Coffman
Paulette & Richard Cronk
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Sara Ericksen
Express Employment
Professionals

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Flathead Lutheran Bible Camp
Flathead Electric Cooperative
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Caryl Miller
Mirza Hearing Svc, LLC
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Eleanor Olsen
Lorraine Ondov
Samuel Reynolds
JoAnne Ross
Kristi Sanders
Jill Seigmund
Nancy & Roy Souder
Barbara St. Michaels
Jo Ann Swenson
Jeanne Thomas

Support from Our Immanuel Family

Three Rivers Bank
Thrivent Financial
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Lois Timmreck
Colleen & Joe Unterreiner
Debbi & Dave Waldenberg
Whitefish Mountain Resort
Mary Wilkinson
Lauri & Jeff Wilson
Judy & Robert Windauer
Peggy & Jeffrey Young
Robert Zion

\$250 – \$499

Ruth & James Baker
Gloria Bolton
M. Carlene Brooner
Nicole & Chance
Buckallew
Juanita Burton
Carol & Rev. Gary Cockrell
Betty Davis
Nan Endsley
Engel & Volkers –
Kristin Zuckerman
EyeHear
Technology Group
First Interstate Bank
First Lutheran Church
Flowerscapes
Lisa Gandolfi
Eunice Gillespie
Good Shepherd
Lutheran Church
Dan Gray

Kathleen Hall
Della Helgeson
Norma & Glen Henderson
Jobsite, Inc.
K Zuck LLC
Charlotte & Lawrence
Kaber
Greg & Connie Kasper
Sue Kelly
Delores & Eugene Lee
Thomas Little
Gail Long
Shirley MacLachlan
Deverne & Milo Miles
Naomi Miller
Kathryn Mock
Julie & Steve Molen
Christine & Jerry Morgan
Barbara & Doug Nelson
Virginia Obermiller
Park Side Credit Union
Katie & Bobby Pfennigs
Maxine Pistorese
Margaret & Robert Ross
Kelly Rucinski
Schellinger Construction
Co., Inc.
Grant Snell
Springhill Suites
TrailWest Bank
Jean Tyser
Lisa Wagner
Gwen & Ken White
Rae & Larry Workman

Thank you to our donors who have shown the deepest form of dedication and kindness during these challenging times.

Thank you to the countless volunteers who make everything possible. We are grateful for your generosity. This report is based on July 1, 2020 ending December 31, 2021, and every effort has been made to include all donors. Please report any errors or omissions to the Foundation office by calling 406-890-7164.

In Loving Memory

July 1, 2020 – December 31, 2021

Donations to the Immanuel Foundation were made
in loving memory of:

Barbara Ames
Ella Andersen
Carol Anderson
Robert Anderson
Shirley Anderson
Lillian Baller
Juanita Bays
Edna Beckler
Carole Bolton
Millar Bryce
Albert Burghardt
Patricia Cheff
Patricia Clark
Joyce Clayton
Bob Clithero
Blonde Coker
JoAnn Cornell
Gertrude Curtis
Marion Daue
Joan Dickenson
Marian Dickman
Lauralee Drake
William Edens
Richard Edes
Ernie Ernest
George Fay
Alma Foot
Hi Gibson
Mary Gibson
Dick Glenn
Richard Haft

Carol Hecker
Jean Henning
Theresa Hoffman
Harriet Hullett
Fred Ingalls
Dean Jellison
Ada Johnson
Richard Kiehl
Vera Kinkade
Marilyn Knutson
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Dolores Kolar
Roslyn Kristoffersen
Pat L'Allier
Barney Leigon
Frances Lewis
Mary Alice Lodein
Frank Lundquist
Shirley MacLachlan
Vivian Manyx
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Janet Moss
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Carla Taylor
Joann Thomas
Bobbie Thomas
Lois Ann Thon
Marjorie Tuma
James Udick
Everett VanBrunt
Eleanor Weidman
Chuck White
Wayne Worthington
Anton Yeager
Patricia Yeager
Ofelia Zendejas

A Letter from our Pastoral Care Team



Dear Friends,

Christ is alive and well at Immanuel Lutheran Communities! We invite you to experience the life-giving ministries we hold near and dear in this special place.

Each week, we have the opportunity to study God's Word at three of our neighborhoods: The Terrace, The Care Center, and The Lodge. These studies are uploaded and offered on our in-house channel so all can participate in their residences as well.

Worship is also offered three times on Sunday afternoons in these neighborhoods of Immanuel. No worries if someone cannot make it to the live worship since our in-house channel will take care of that as well!

Daily devotions for staff and residents, hospital visits, counseling sessions, pulpit supply at local affiliate congregations, and many more services are available for each of us to be supported in our daily walk.

At Immanuel, we celebrate the good news that God is certainly with us!

Carry on in the love of Jesus!



— Pastor Al Jensen



NEW CHURCH PARTNERS

Originally founded by the ELCA Lutheran Church, Immanuel is partnered with 40 supporting churches across the state of Montana.

During 2021, Central Christian Church and First Presbyterian of Kalispell made applications to join our membership, and we are excited to welcome them to Immanuel!

Immanuel Lutheran

— COMMUNITIES —

Church Partners

All Saints Lutheran, Clancy

Atonement Lutheran, Missoula

Bethany Lutheran, Dutton

Bethel Lutheran, Great Falls

Bethlehem Lutheran, Kalispell

Central Christian Church, Kalispell

Christ Lutheran, Libby

Christ Lutheran Church, Whitefish

Eidsvold Lutheran, Somers

Faith Lutheran, Hamilton

Faith Lutheran, Ronan

First English Lutheran, Great Falls

First Lutheran Church, Plains

First Presbyterian Church, Kalispell

Galata Lutheran, Galata

Gloria Dei Lutheran, Butte

Gold Hill Evangelical Lutheran, Butte

Good Shepherd Lutheran, Polson

Hope Lutheran, Anaconda

Immanuel Lutheran, Missoula

Jocko Valley Lutheran, Arlee

Lutheran Church of Sunburst, Sunburst

New Life Lutheran, Helena

Northridge Lutheran, Kalispell

Our Redeemer Lutheran, Helena

Our Savior's Lutheran, Great Falls

Our Savior's Lutheran, Bonner

Our Savior's Lutheran, Thompson Falls

Our Savior's Lutheran, Columbia Falls

Redeemer Lutheran, Great Falls

Shepherd of the Valley Lutheran, Townsend

St. John Lutheran, Great Falls

St. John's Lutheran, Helena

St. Luke's Lutheran, Shelby

St. Paul Lutheran, Cut Bank

St. Paul Lutheran, Fairfield

St. Paul Lutheran, Missoula

Trinity Lutheran, Choteau

Trinity Lutheran, Hot Springs

Valley of Christ Lutheran, Frenchtown

Immanuel Lutheran Leadership Team



Jason R. Cronk
President & CEO



Teryn Waldenberg
Chief Financial
Officer



Carla Wilton
Chief Operating
Officer and
Administrator



Heidi Hicketier
Foundation
Director



Dave Jolly
Director of
Facilities &
Operations



Rebecca Timis
Director of
Human Resources



Lizzy Sheeran
Strategic Initiatives
Manager



Lisa Gandolfi
Director of Nursing



Pastor Al Jensen
Director of
Pastoral Care



Hannah Brown
Director of
Resident Services



Tracy Bridges
Director of
Marketing &
Community
Relations



Dwight Shaffer
Director of
Rehab Services



Michael Weideman
Director of
Assisted Living



Andrew Nelson
Executive Chef /
Food and Beverage
Director



Rochelle Lutz
Admissions
Coordinator



Jenna Marshall
Talent Acquisition
Coordinator

Compassion. Excellence. Respect. Integrity.
Positive Workplace. Stewardship.

Board of Directors

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David Rommereim, Vice Chair
Larry Simpson, Treasurer
Bill Schottelkorb, Secretary

Linda Conners, Director
Larry Iwersen, Director
Dan Johns, Director
Tom Lund, Director
Judy Windauer, Director
Colleen Karper, Director
Callie Langohr, Director
John Erfle, Director
Jeff Wilson, Director



Financial Summary

Report based on fiscal year financials: July 1, 2020 – June 30, 2021.

OPERATING REVENUE

Health Services Revenue	\$10,281,501.00
Resident Services Revenue	\$8,765,251.00
Amortization of Deferred Entrance Fees	\$311,640.00
Investment Income	\$843,970.00
Other Revenues	\$4,721,630.00
Net Assets Released from Restrictions for Operations	\$378,809.00
TOTAL OPERATING REVENUE & SUPPORT	\$25,302,801.00

2021

OPERATING EXPENSES

Salaries & Benefits	\$13,040,751.00
Supplies	\$1,832,445.00
Contract Services	\$1,067,296.00
Repairs and Maintenance	\$177,301.00
Occupancy	\$577,329.00
Depreciation	\$2,814,590.00
Interest	\$3,081,338.00
Insurance	\$317,115.00
Advertising	\$46,014.00
Other	\$1,262,492.00
Provision for Bad Debts	\$71,514.00
TOTAL OPERATING EXPENSES	\$24,288,185.00

2021

Immanuel Lutheran Communities undertakes an annual financial examination performed by an independent auditor engaged by the board of directors. The financial information compiled here is based upon the most recent audited financial reports.

For more information, please contact Teryn Waldenberg, Chief Financial Officer, at 406-300-4922 or twaldenberg@ilcorp.org.

“Love recognizes no barriers.
It jumps hurdles, leaps fences,
penetrates walls to arrive at its
destination full of hope.”

—Maya Angelou

Immanuel Lutheran
— COMMUNITIES —

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Kalispell, MT 59901

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